



To Our Memorial Day Weekend Guests:

Historically, the Lake Chelan area experiences a very busy Memorial Day weekend with a high volume of visitors. At GrandView on the Lake, we are committed to restoring the family atmosphere, thus discouraging the excessive party atmosphere experienced in years past. This necessitates the implementation of extraordinary rules that all of our guests are required to observe. We ask that you read these rules carefully, understand them and then provide your signature. Thank you for helping us make this Memorial Weekend a true holiday, safe and pleasurable, honoring those who have given their lives serving our country.

Sincerely,

Campbell Management Company

All of our guests are required to observe the rules as follows:

- The primary registered guest must be at least 21 years of age and occupy the guest room.
- Only **registered guests** will be permitted on our resort property and in our guest rooms. **Each registered guest will be required to wear an ID bracelet during their stay. A \$100.00 charge will be assessed for a replacement ID bracelet.** (ID must be shown & must correlate with our registered guest list in order to get a replacement bracelet.)
- Once guests are registered and given wristbands, you cannot “change out” or “replace” the guests throughout the stay.
- Maximum occupancy in a guest is two (2) per bed.
- Quiet hour will be enforced at 10pm.
- **Our guest rooms are all non-smoking of any type/non-vaping rooms, including patios and balconies. In addition, smoking of any type is not allowed on the lakeside of our property.** There is a minimum \$200 recovery fee for smoking/vaping in these non-smoking areas. According to Washington State Law, smoking is prohibited within 25 feet of our buildings.
- Housekeeping will enter ALL guest rooms on a daily basis.
- We reserve the right to enter all guest rooms for security purposes.
- Complimentary parking is provided for a maximum of one vehicle per room for 1 bedroom condo’s and smaller. Two bedroom condo’s and larger are allowed a maximum of two vehicles per room. Vehicles without parking permits will be towed at the owner’s expense. Other vehicles will have to park off premises.
- **At time of reservation**, payment in full is required for the entirety of the stay and is only refundable when cancelling outside of 1-month prior to arrival.
- Kegs are not allowed on property.
- **At check-in:**
 - A recovery deposit of \$500 will be required in the form of a single **credit card** payment. Refunds are to be determined after inspection of your guest room and upon approval, will be refunded within two weeks of the departure date. All evicted guests automatically forfeit this deposit. Damage assessments may exceed the amount of the recovery deposit, therefore additional charges may apply.
 - ALL guests over the age of 16 must provide picture ID and sign in at the front desk.
- Disrespectful conduct or behavior that negatively impacts our guests or staff will not be permitted. We reserve the right of expulsion from the property, without refund, for anyone who does not comply with these policies.